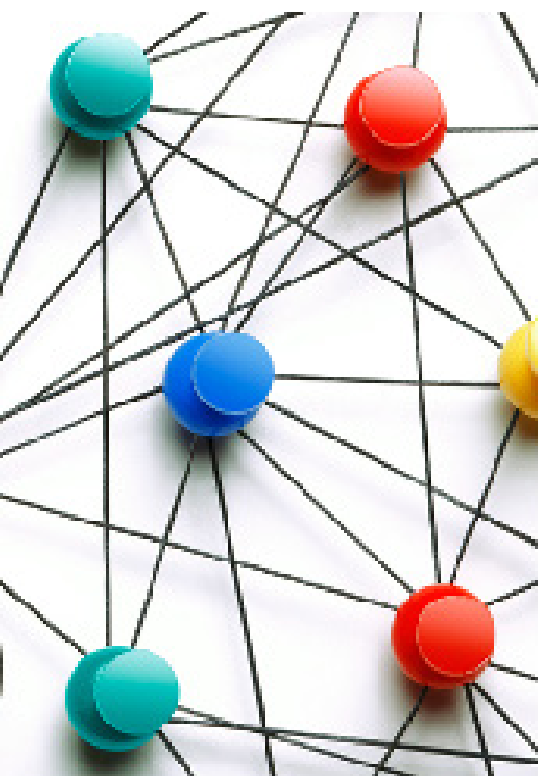
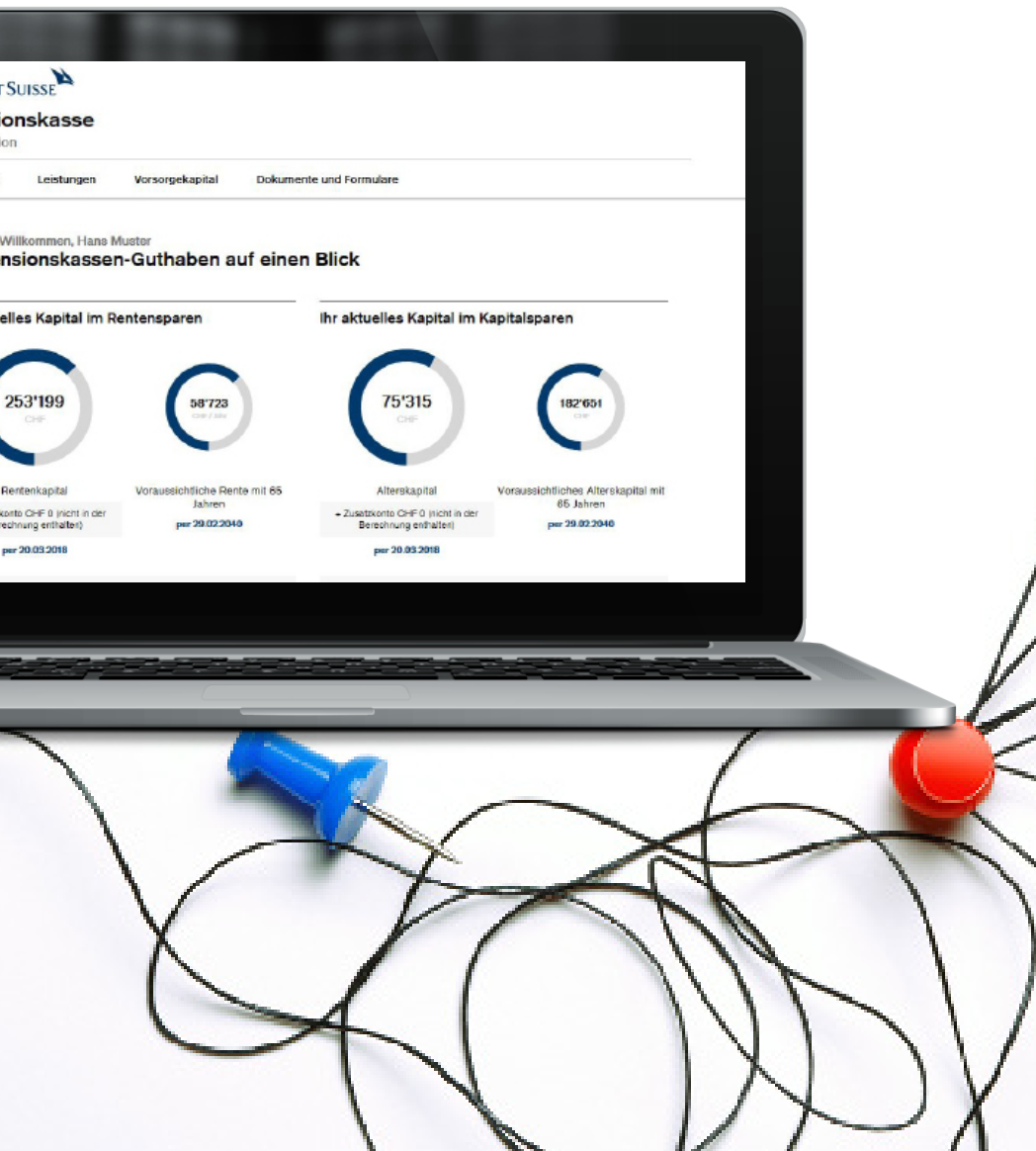


# MyPension Registration



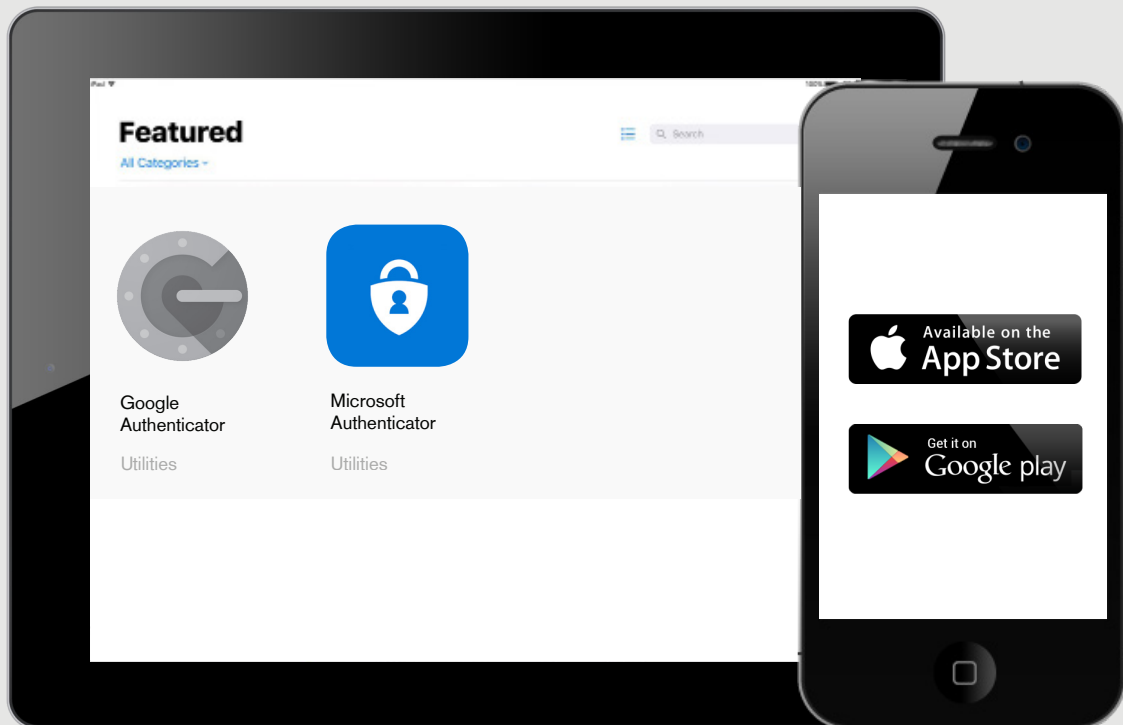
# Preparation

Before you start the login process, download an authenticator app to your smartphone or tablet (MyPension can only be activated on one mobile device):

Recommended:

- Google Authenticator
- Microsoft Authenticator (user account required)

The Authenticator app works independently of MyPension to authenticate the user's identity. Users who do not have a mobile device should contact the Help Desk.



---

Note:

The SecureSign app for Credit Suisse Online Banking cannot be used for MyPension.

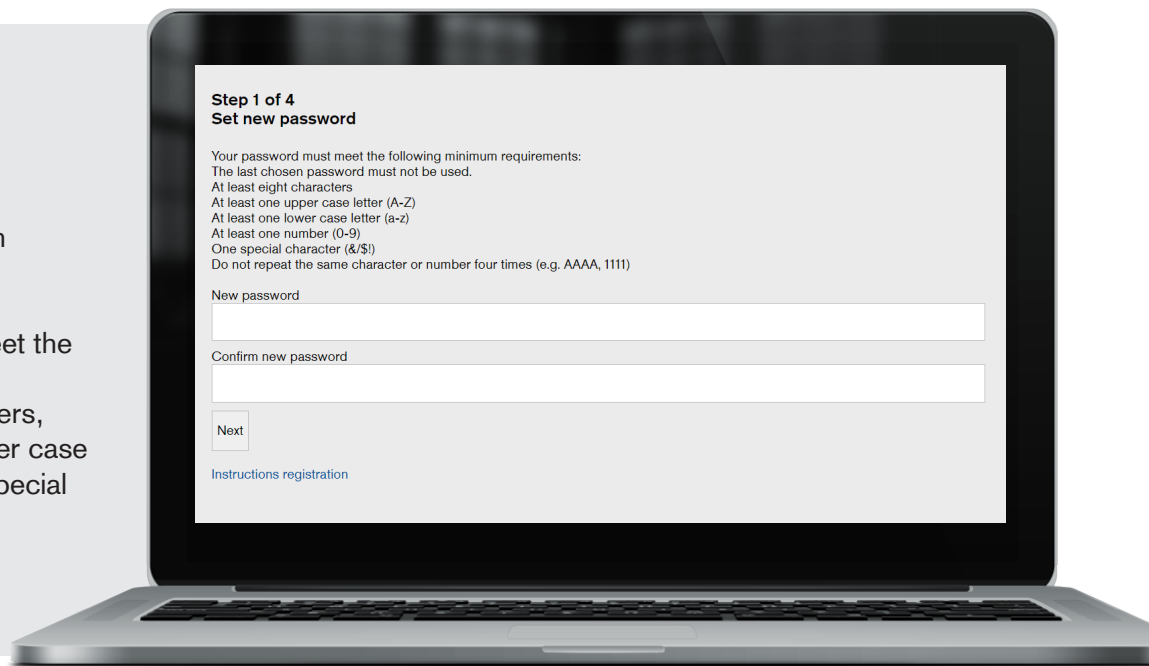
# Registration

The first time you register on MyPension, you will receive an email.  
Click on the activation link.

# 1

Choose your MyPension password.

Your password must meet the following minimum requirements: 8 characters, 1 upper case and 1 lower case letter, 1 number, and 1 special character.



# 2

## Step 2 of 4 Scan QR-Code

Download an authenticator app onto your mobile device

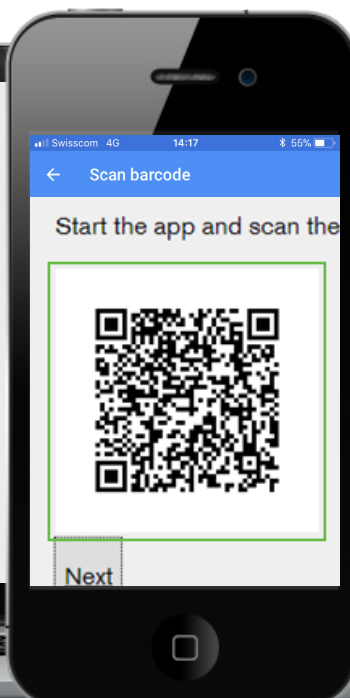
Recommended:  
Google Authenticator iOS | Android  
Microsoft Authenticator iOS | Android

Start the app and scan the QR-Code



The QR code can be scanned on several devices.

Next

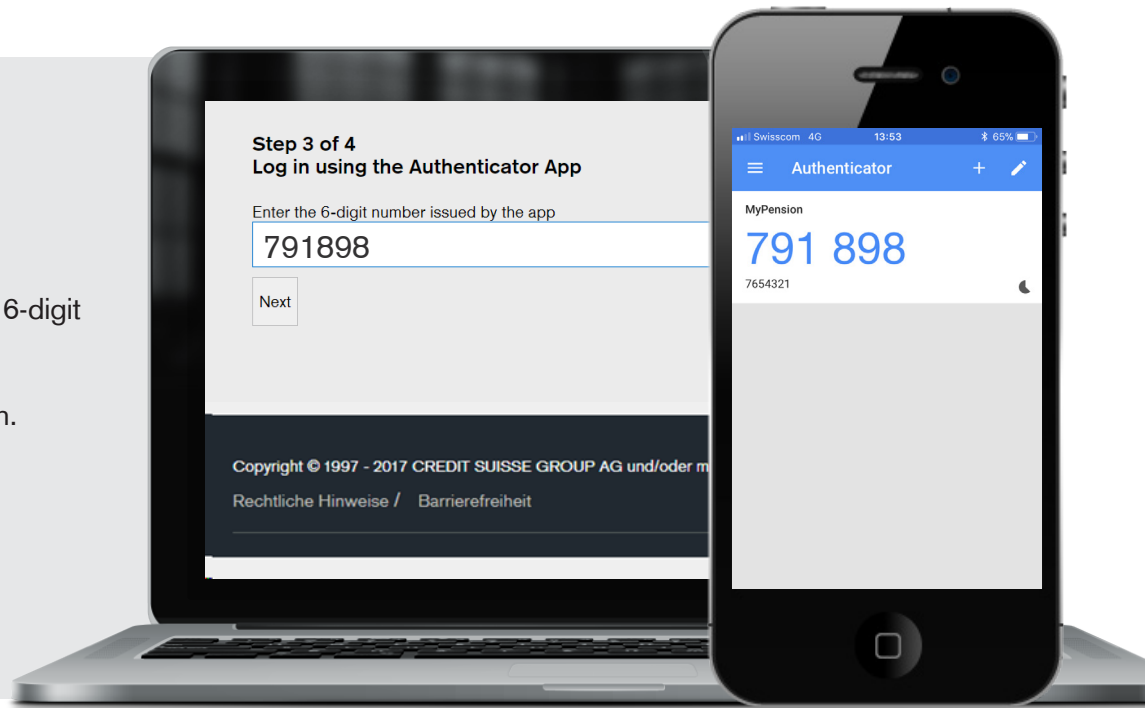


Start the authenticator app and scan the QR code.

# 3

The app will generate a 6-digit number.

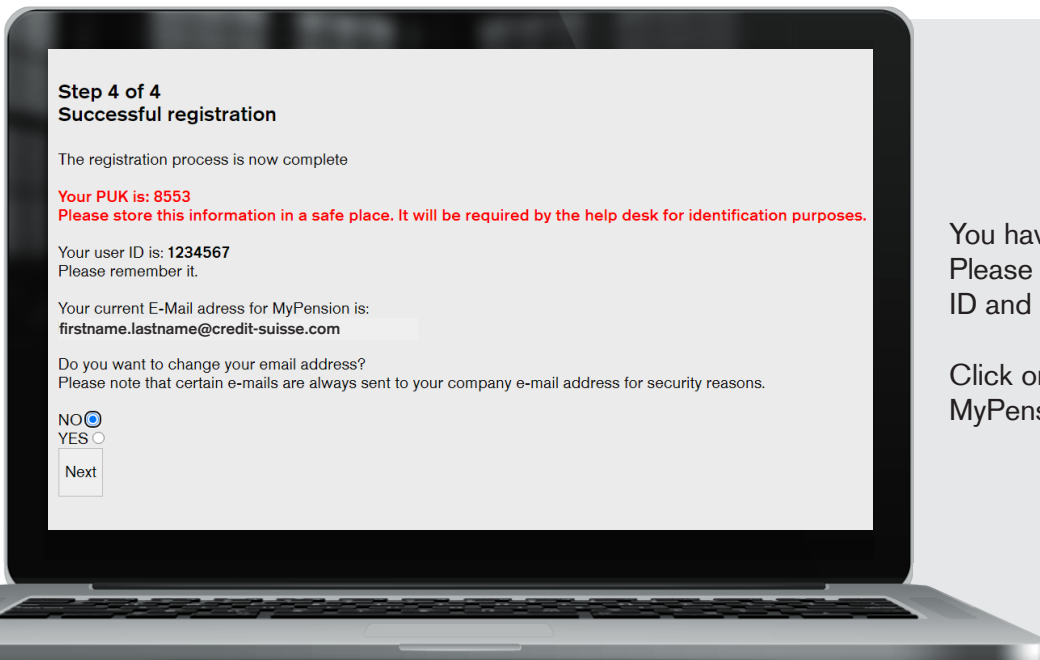
Enter the number shown.



# 4

You have registered successfully. Please make a note of your user ID and PUK.

Click on Next to open the MyPension login screen.



# 4a

The alternative email address will only be used for notification emails (publication of documents on MyPension). Emails regarding password or smart-phone changes will be sent to the company email address for security reasons.

## Alternative email address

Enter new email address

Next